

DAVE HOPE

An enthusiastic individual seeking a challenging career in the IT industry.

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TRAINING AND CERTIFICATION

2011	Working towards MCITP: Enterprise Messaging Administrator Achieved MCTS: Microsoft Exchange 2010, Configuring
2010	Microsoft Certified IT Professional (MCITP) Server Administrator
2005 – 2007	Microsoft Certified Systems Administrator (MCSA) 2000 and 2003
2006	Full clean UK driving license
2003 – 2005	The Purbeck Upper School 3 A-Level grades. ICT: A, Business: A and Economics: D
2000 – 2003	The Purbeck School 7 GCSE grades B to C, GNVQ ICT

KEY SKILLS AND EXPERIENCE

APPLICATIONS	Active Directory and related services (DNS, DFS, WINS, WSUS etc), Microsoft CRM 1.2, MDT 2008/RIS/WDS, IIS 4 to 7, ISA Server 2000 and 2004, SQL Server 2000 to 2008, Symantec BackupExec 10d to 2010.
INFRASTRUCTURE	Juniper Netscreen (ScreenOS), Watchguard XCore, Dell and EqualLogic iSCSI SANs.
MESSAGING	Microsoft Exchange 2003 to 2010, Microsoft Office Communications Server 2007 to Lync, Forefront Protection for Exchange, Symantec Mail Security, Blackberry Enterprise Server 4 and 5
PLATFORMS	Windows 3.1 / NT4 to Windows Server 2008 R2, Mac OS X, Linux
TELEPHONY	Avaya IPOffice
VIRTUALIZATION	Microsoft Hyper-V, Microsoft SCVMM 2007 - 2008R2, VMWare ESX.

CAREER HISTORY

Jul 2008 – Current

Senior Network Manager, Alterian Plc

As the Senior Network Manager at Alterian I was part of a four strong team, reporting directly to the Global IT Manager, with responsibility for infrastructure in Alterian's fourteen worldwide offices. Key accomplishments and responsibilities include:

- Merging AD forests, including migrating key systems and user data as part on on-going acquisitions;
- Implementation and upgrade of existing messaging infrastructure to Exchange 2010;
- Deployment of Microsoft Lync as a global unified communication solution in 14 locations, replacing WebEx, saving in excess of \$200,000pa;
- Design and implementation of new server & comms rooms at four sites, introducing proactive monitoring of systems with focus on consolidating systems through virtualisation;
- Development of an ASP.net service desk, allowing HR staff to update job titles, photos etc in Active Directory.
- Migration to global IP based AVAYA phone system for 5 offices from Inter-Tel Axxess and other legacy systems;
- Management of network and server security across all sites, undertaking quarterly security vulnerability assessments against all corporate infrastructure;
- Production of full network architecture documentation along with written IT policies and procedures;

Mar 2007 – Current**Ad-Hoc consultancy**

Providing consultancy services to UK companies on subjects ranging from disaster recovery to IT Infrastructure for expanding businesses. Key work includes:

- Implementation of an intranet solution for a Dorset based health care group, allowing staff in different offices to share calendars and news without any additional network infrastructure.
- Restoring service to 300 users at a Bath based architectural design company after critical failures in their infrastructure whilst their IT manager was on leave. Restored service over a weekend enabling staff to work when they returned Monday morning.
- Recovering broken Small Business Server environment for a Bristol based printing company; restoring Exchange, SharePoint and Active Directory services for their staff.

Nov 2005 – Jul 2008**IT Network Manager, Immediacy Ltd**

Responsible for all aspects of IT, with systems in EMEA and Asia-Pac. Running systems on my own for the company of about 100 staff included upgrade projects (Exchange etc), day to day support and accountability for the infrastructure.

- Consolidation of public infrastructure spread across 3 co-location facilities to one;
- Seamless integration and readdressing of IT systems for Mediasurface PLC acquisition in 2007 without downtime or disruption to users;
- Consolidated physical test and development servers to virtualised servers for a lower TCO;
- Running the web hosting infrastructure for Immediacy running websites for clients such as National Express, Virgin Media, the British Transport Police and many more public sector clients;

HOBBIES AND INTERESTS

I have a wide range of interests, including skiing, digital photography, power boating and fishing. I also develop a few popular free applications; a license key recovery tool (Product Key Finder – 15,000 downloads a month) and a utility for backing up Windows drivers (Driver Backup – 1,000 downloads a month).